

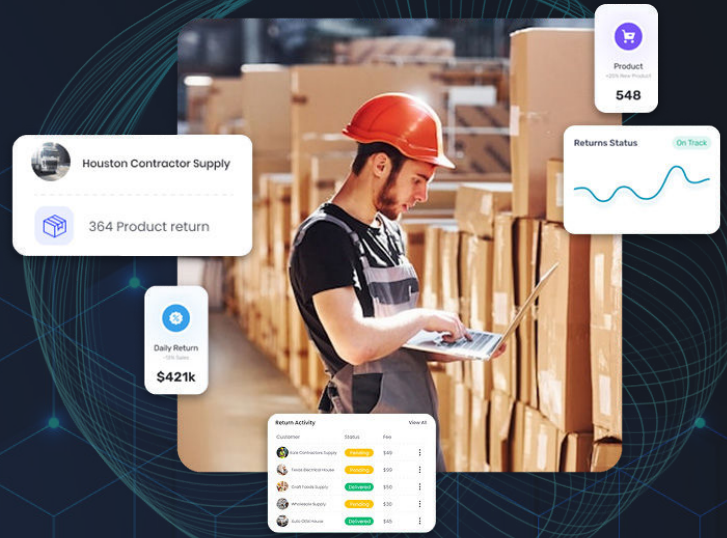


Turn Returns into Revenue-Enablers.

Simplify post-sale claims, returns, repairs, and warranties within your CX1 CIMM2 ecosystem.

In distribution, the PO is only half the story. What follows can erode margins, frustrate customers, and strain operations. Continuum for CX1 CIMM2 lets users start returns, warranties, and repairs online while automating workflows and boosting efficiency and profit.

Supported on CX1 CIMM2



Real Problems, Real Solutions.

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| <ul style="list-style-type: none"> ⊗ Manual RMAs, spreadsheets, and emails waste time and raise risk across your team ⊗ Poor visibility leads to missed credits, AR disputes, and messy inventory reconciliation ⊗ Lost returns create poor experiences, churn, and damaged customer relationships ⊗ Reverse logistics eats up warehouse time better spent on forward-moving operations | <ul style="list-style-type: none"> ✓ Customer portal automates returns, repairs, and warranty claims in one easy place ✓ Track claims, credits, and inventory across warehouses, vendors, and finance teams ✓ Self-service returns and tracking improve satisfaction, retention, and competitiveness ✓ Automate returns, repairs, and vendor tasks to save labor and speed up resolution |
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How You Benefit

- ✓ Turn complex returns & warranty workflows into automated, self-service experiences
- ✓ Cut labor and costs that directly impact the P&L
- ✓ Gain alignment across customer service, warehouse, vendor, and finance teams
- ✓ Improve customer experience by delivering friction-free returns and repair experiences
- ✓ Leverage your CX1 CIMM2 investment to manage the full lifecycle of the sale—not just the order

Ready for returns to be a competitive advantage?

Start Your Success Story with a Unilog Demo

unilogcorp.com/demo

